



# PT Prodia Widyahusada Tbk

FY2017 Results Update 23 March 2018

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# **Business Highlights**

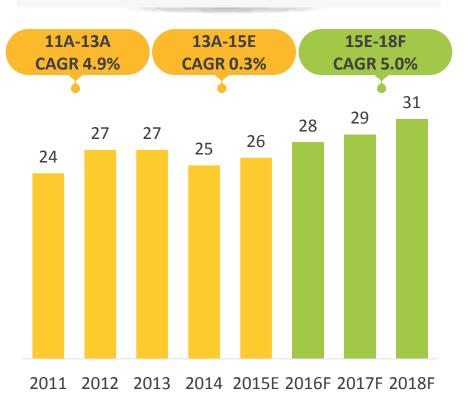
# Significant Growth Potential for Private Laboratories in Indonesia





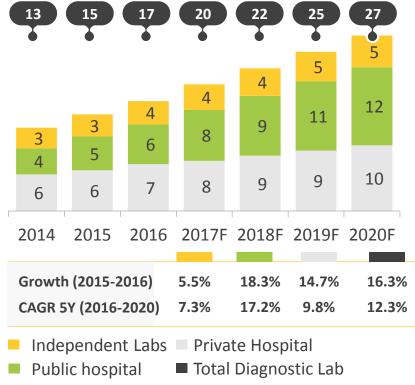
### Indonesian Healthcare Market is Growing

Market size by revenue; In USD Billion



Source: IMS Health Analysis (2017)

# Indonesia Diagnostic Lab Forecasting Market size by revenue; In IDR Trillion



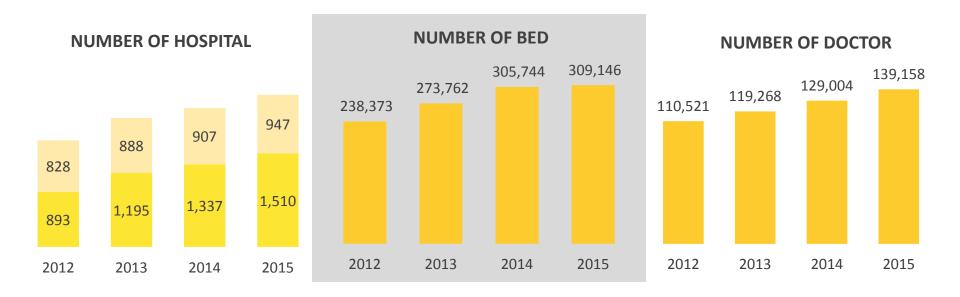
Source: Frost & Sullivan Analysis (2016)



# Healthcare Infrastructure Continues to Develop







- According to data from Ministry of Health, there are 2,457 hospitals in Indonesia. The number of hospital has increased at 12.6% CAGR in past three years.
- There has been increase in the number of hospital beds (21.5% CAGR) into the healthcare sector in Indonesia. Investment into this sector is seen as attractive, given that the number of beds of 11 per 10,000 population.

# Society is moving Towards Health Promotion Rather Than Just Treating Illness







 Media and advertising campaigns promote interest in maintaining health

Adoption

 Consumers around the world are buying into healthy lifestyles – but there is enormous potential for further expansion

Payers

 Many stakeholders recognise the long-term cost-benefits to preventative healthcare and health promotion

Future

 As a result more companies are entering into this expanding Consumer Healthcare space

#### Daily aspirin dose 'for everyone over 45'

Everyone aged over 45 should consider a small daily dose of aspirin to help protect themselves against heart disease and cancer, a panel of experts suggested vesterday.





#### Nutrition

#### Food for thought

In praise of omega-3s

Jan 19th 2006 | from the print edition

DRINKING fruit juice may British sailors the indignil "limeys", but it also save just as liver helps to tre:

unpolished rice prevents

WHO Technical Report Series

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# THE PREVENTION OF CHRONIC DISEASES





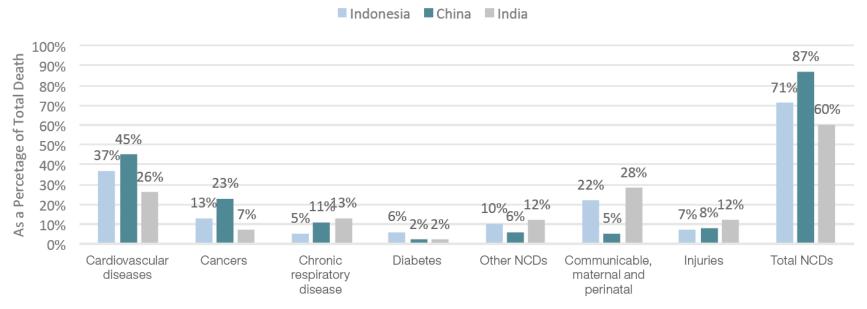


# **Increasing Trend of Non-Communicable Diseases indicates need of Quality Diagnostics Service**





# Proportional Mortality due to Non-Communicable Diseases in Indonesia, India and China, 2014 (% of Total Deaths, All ages, Both Sexes)



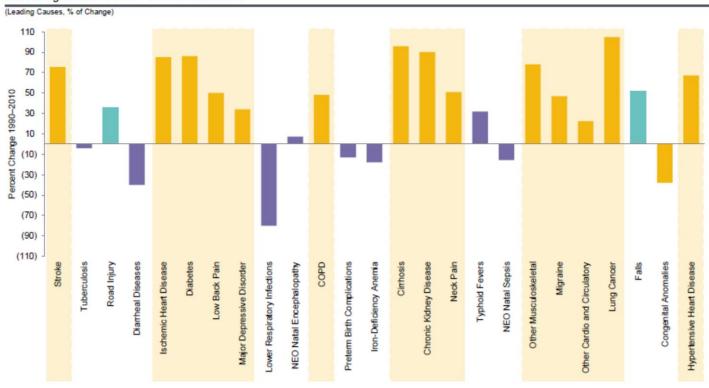
Source: World Economic Forum, Harvard, School of Public Health

# Increasing Trend of Non-Communicable Diseases indicates need of Quality Diagnostics Service





#### Increasing DALYs(1): 1990 - 2010 for Indonesia



■Communicable, Material, Neonatal, and Nutritional ■Non-communicable ■Injuries

The rising prevalence of chronic diseases will continue to drive the growth of the overall healthcare spending as well as demands for clinical lab services in Indonesia, for both more specialized tests used in treatment decisions, as well as for more preventative diagnostics

Note: (1) Disability-adjusted Life Year.
Source: Global Burden of Disease Study 2010 (Institute for Health Metrics and Evaluation, University of Washington),



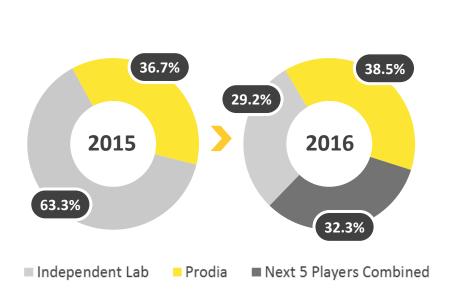
# Pioneer and Leader in Indonesian Independent Clinical Lab Industry





#### **Market Share by Revenue**

Independent Clinical Labs (2015 & 2016)



#### **Prodia Market Share vs. Competitor**

Independent Clinical Labs (2016)

Key Private Independent Lab Players		No. of Clinical Laboratories			
		Java	Outside Java	Total	
Prodia	Prodia	<b>7</b> 9	58	136	
kımıa farma	Kimia Farma	26	19	45	
PRAMITA Lab	Pramita	26	12	38	
LABORATORIUM KLINIK	Cito	19	1	20	
PARAHITA DIAGNOSTIC CENTER	Parahita	15	1	16	
Bio Medika Laboratorium Elinik Unana Alnce 1983	Biomedika	13	1	14	

**Total Clinical Labs for Next 5 Players** 

Source: IMS Health Analysis (2017)





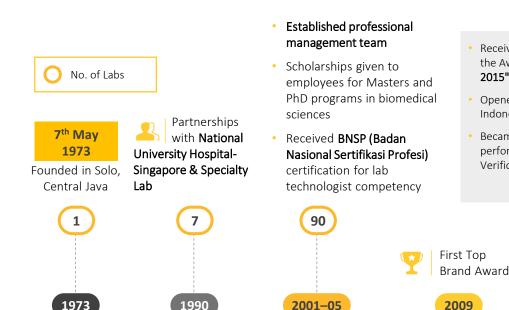
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# **Pioneer in Clinical Laboratory Testing**







1999

international certification

(ISO 9002)

1975

Established in

Jakarta and

Bandung

- Received SMK3 accreditation and OHSAS 2015, along with the Award as "Diagnostic Services Company of the Year 2015" from Frost & Sullivan
- Opened the first green building used for laboratories in Indonesia, Graha Prodia, in Surabaya
- Became 1st & only clinical lab in Indonesia whose performance is certified through Westgard Sigma Verification Program

Outlets developments::

- 3 Prodia Referral Lab
- 2 outlets Prodia Women's Health Centre
- 1 Prodia Children Health Centre
- 1 Prodia Senior Health Centre
- 26 POCs
- 3 Hospital Labs
- 7 Clinical Labs
- 13 PH CUpgrades



136

283 outlets 32 provinces 118 cities

FY2017

Note: (1) Includes 4

Referral Labs

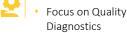
Received Service Excellence Award

107

2010

Became the first and only lab in Indonesia to receive accreditation from College of American Pathologists ("CAP")

2012



Received Westgaard Six Sigma Certification

4 Branches received KALK Accreditation

Became the first Establishment of **Prodia** clinical laboratory in National Reference Lab, Became the first lab in Indonesia Indonesia to receive

the first Indonesian lab clinic to receive SNI ISO 15189 international accreditation

2008

Established **Prodia Child Lab** 

to receive NGSP certification for HbA1c diagnostic service







# **2017 Key Achievements**







 Inaugurated Prodia Women's Health Centre



 Signed MoU with RSIA Budhi Jaya



 Signed MoU with Medical Faculty at Unika Atmajaya



Feb

Launched e-Prodia (e-Reg & e-Pay Services)

Mar



Aug

 Signed MoU with Medical Faculty at Universitas Islam Indonesia



Inaugurated1st outlet inPapua Province



283 outlets
32 provinces
118 cities

FY2017

Apr ----

Prodic<sup>\*</sup>

Children's Health Centre

Prodia

Jun

Held "Prodia Healthy

Fun Festival" to build health awareness for

Established
Specialty
Clinics
focusing on
Women,
Children and
Senior Citizen

Prodia:

#LetsCheckUp

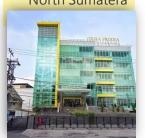
Millenials

May

Oct

Opened 4th Regional Referral Lab at North Sumatera

Nov



Dec Note: (1) Includes PNRL.



Received
 Westgaard Sigma
 Verification
 Program for more outlets

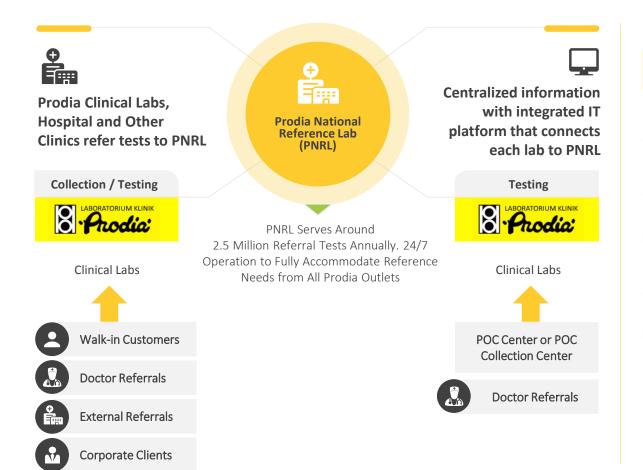
 Conducted Health Seminar Series on "Diabetes Mellitus"



# **Scalable Hub and Spoke Model**







# Significant Economies of Scale Achieved

- "Hub and spoke" model offers scalable platform reducing turnaround time and cost
- Spokes facilitate deeper penetration within region strengthening brand and driving higher volumes
- Efficiency of a clinical laboratory improves with increasing test volumes making automated tests less expensive and labs more cost efficient

Prodia's National Reference Lab as the <u>only</u> private national reference laboratory in Indonesia accredited by the College of American Pathologists, accommodating international researches, referrals from hospitals, medical centers, and both Prodia clinical labs as well as external clinical labs.



# Most Recognized Clinical Lab Brand in Indonesia







The only clinical lab in Indonesia accredited by College of American Pathologists ("CAP"(3))



Won the **Top-Brand Award for 9 (nine) years in a row** since 2009



**1**<sup>st</sup> clinical laboratory in Indonesia that received international certification



1<sup>st</sup> and the only clinical lab in Indonesia to receive NGSP<sup>(1)</sup> certification for HbA1c(2) diagnostic service



1<sup>st</sup> Indonesian clinical laboratory that received SNI ISO 15189



All labs are **owned and operated** by Prodia to maintain better control and ensure consistency in quality standards **Pioneer in Indonesian Laboratory Services** 

**Center of Excellence** 

**Largest Lab Network and Service Offering** 

**Customer Focused** 

**Quality as a Way of Life** 

**Leading National Reference Laboratory** 

**Awards** 



# Most Recognized Clinical Lab Brand in Indonesia







Top Brand Award 2009 - 2017



Wow Brand Award 2015 & 2017



Master Service Award 2012 - 2017



Corporate Image Award (IMAC) 2012 - 2017



Indonesia Most Creative Companies 2017



Digital Marketing Award 2017





Frost & Sullivan Award



Service Quality Award 2013, 2015 - 2017



Social Media Award 2016 - 2017



Most Reputable Brand 2014-2015



Solo Best Brand Index 2015 - 2016



Jogja Best Brand Index 2015 - 2016



Indonesia Best Brand Award (IBBA) 2013 - 2016



Komite Akreditasi Nasional



Satria Brand Award 2011 - 2016



SEA Service Excellence Award 2010-2013



Best E Mark 2016



Brand Champion Consumer Awards 2015



Rekor Bisnis 2013



Indonesia Original Brand 2012 -2016



2016 & 2017





### **Comprehensive Service Offering**

### Targets Multiple Customer Segments







**Routine Testing** 



**Non-Laboratory Testing** 



**Esoteric Testing** 



General Medical Check-Up Services



**Referral Lab Services** 



**Specialty Clinics** 



#### Walk-In Customers



#### **Doctor Referrals**



#### **External Referrals**



#### **Corporate Clients**

- Individual Walk-In Patients
- Payment made out-ofpocket
- Patients referred by their doctors
- Payment made out-ofpocket
- Samples referred by other healthcare providers (i.e.: labs, hospitals)
- Funded by healthcare providers

- Customers whose employers offer them access to diagnostic testing as form of compensation
- Funded by corporate clients and private insurance

One-stop shop offering the most comprehensive range of clinical lab tests in Indonesia, allowing us to meet the needs of a wide range of customers





### **Senior Leadership and Management Team**





#### **Experienced, Professional Management Team with a Track Record in Delivering Superior Growth and Innovation**



Years of Experience



Years of Experience



Years of Experience



Years of Experience



Experience

Dr. Andi Wijaya, MBA

Co-Founder and Chairman

Drs. Gunawan **Prawiro Soeharto** 

Co-Founder and Commissioner



Commissioner



Independent Commissioner

**Lukas Setia Atmaja** 

Independent Commissioner



Dr. Dewi Muliaty, M.Si

Years of Experience

Liana Kuswandi, M.Fin



Dr. Indriyanti Rafi



Dr. Andri



Experience



Years of Experience

President Director

**Finance Director** 

Sukmawati, M.Si

Marketing Director

Hidayat, M.Kes

**Operation Director** 

**Tetty** Hendrawati, M.Si

Independent Director

**Laboratory Services Company of the Year** 2017





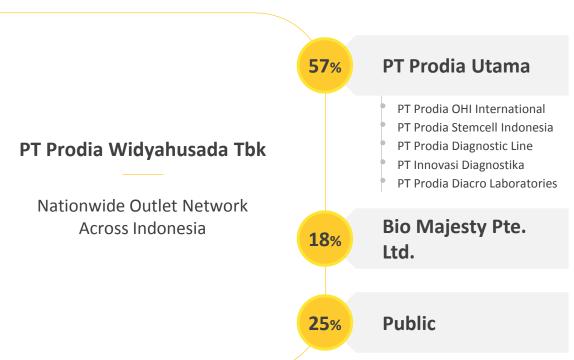
**Top Brand Award** 2017

# **Shareholder Composition**















# **Growth Strategy**

# **Growth Strategy**





A

#### **Near-term**

B

#### Long-term



**Expand** our presence and grow our **network of outlets** in both existing and new markets in Indonesia



Focus on the development of **next-generation diagnostic technologies** for precision medicine



**Upgrade** existing clinical laboratories to provide wider range of tests and services and increase volume



Enhance internal operating efficiency



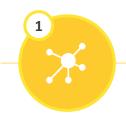
Focus on providing **quality diagnostic** and related healthcare tests and services

### **Near Term Growth Plan**





#### **Prodia's Network Expansion Plan by 2021**



# **Expand Network** of Outlets

**4** regional referral labs<sup>(1)</sup>

Up to **33** additional clinical labs over next five years

Up to **20** new POC collection centers per year

**5** new hospital labs per year

**13** new specialty clinics over next five years<sup>(2)</sup>



# **Upgrade Clinical Labs**

Upgrade up to **39** additional clinical labs to PHC Clinics<sup>(3)</sup>

**24** Clinical Lab Improvements



# **Enhance Operating Efficiency**



# Focus on Quality



- 1. Three out of Four Regional Referral Labs already opened in 2017
- 2. Four specialty clinics already opened in 2017
- 3. 13 PHC Clinics already added at clinical labs in 2017







# **Largest Nationwide Network FY 2017**





	Clinical Labs	POC Outlet		Specialty Clinic	
1	15	5	1	-	
П	7	13	1	-	Kalimantan
Ш	35	31	4	3	Sulawesi
IV	20	23	1	-	Sumatera VIII
V	22	24	1	-	Java
VI	17	15	1	2	IV V
VII	7	2	-	-	● = Referral lab in Jaka
VIII	13	17	1	-	Surabaya, Makassar a Medan

& 1 Clinical Labs and 1 PHC (Upgrade PHC : 13)

**136** 

POC Outlets

Hospital Labs

Specialty Clinic





### **Leader in Next Generation Technology**







Research Laboratory Evaluation Laboratory



**EVALUATION** 



Mass
Spectrometry &
Separation
Science
Laboratory

Next Generation Laboratory Molecular Diagnostic Laboratory



PATHOLOGY

Anatomical Pathology Laboratory Advance Immunology Laboratory



Personalized Treatment and Prevention

**The Concept of Precision Medicine** 

**Targeted Therapy** 



Global initiative to move towards personalized treatment and prevention

Leverages genomics, proteomics, and metabolomics analysis Key to the successful offering of precision medicine is the availability of diagnostic information







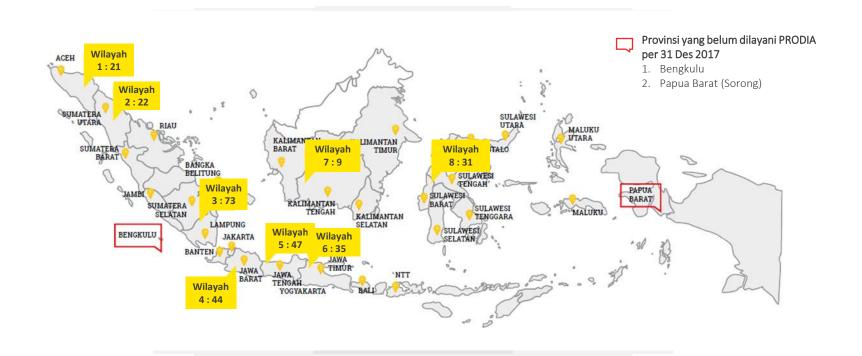


# 2017 Business & Financial Updates

### **FY 2017 Network Developments**







7 Clinical Labs

- Referral Lab & Next Gen Lab (Jakarta)
- POC Outlets

Upgrade Clinical Labs to PHC

4 Specialty Clinic

3 Hospital Laboratories

### **New Clinical Lab Outlets**











Serang, Banten, West Java









8 Prodia

136 **Clinical Labs** 



283 outlets 32 provinces **118** cities

FY2017

Apr

Jun

Metro Medika,



**Inaugurated 4th Regional Referral Lab in Medan's Largest Prodia Clinical Lab Outlet at North Sumatera** 

Oct



Jayapura, **Papua** 

Nov



Wiyung, Surabaya

Dec



# **New Specialty Clinics**







#### **Prodia Senior Health Centre, SOUTH JAKARTA**

Inaugurated our 1st Prodia Senior Health Centre (PSHC), a Specialty Clinic providing Wellness-based Services for our Elderly Customers in Indonesia.







#### Prodia Women's Health Centre, **SURABAYA**

The 2nd PWHC outlet was inaugurated in Surabaya, East Java.

















Women's Health Centre

#### Prodia Women's Health Centre, SOUTH JAKARTA

Inaugurated our 1st Prodia Women's Health Centre (PWHC), a Specialty Clinic providing Wellness-based Services for Women in Kebayoran Baru, Jakarta.









#### Children's Health Centre

#### Prodia Children Health Centre, SURABAYA

Further expanded our service that caters to children needs by opening our 2<sup>nd</sup> Prodia Children Health Centre (PCHC) in Surabaya, East Java.



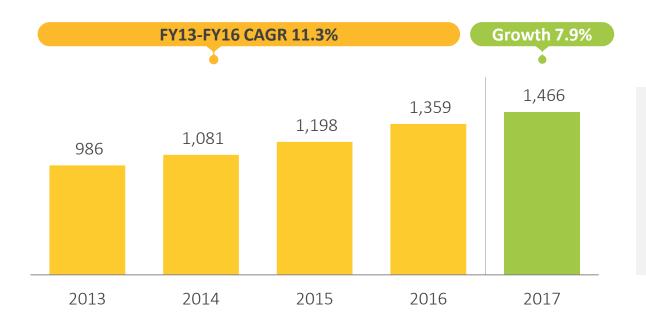


### FY 2017 Revenue





#### Revenue (in IDR Billion)





Revenue increased by 7.9 % driven by double digit growth of external referral and corporate clients

### **Technology to increase Customer Satisfaction**





- Launched e-Prodia, an e-Pay and e-Registration Online Platform, to increase distribution channel and provide easier registration and payment system
- Customers can access their online laboratory results through Prodia website or via email
- Payment can be made through ATM Transfer or Credit Card
- Customers can choose type of testing & the outlet to do the tests via e-Registration and Mobile Application





#### **Digital Service for Customers**



www.prodia.co.id

Laboratorium Klinik Prodia



Laboratorium Klinik Prodia



@Prodia Lab



@Prodia Lab



info@prodia.co.id

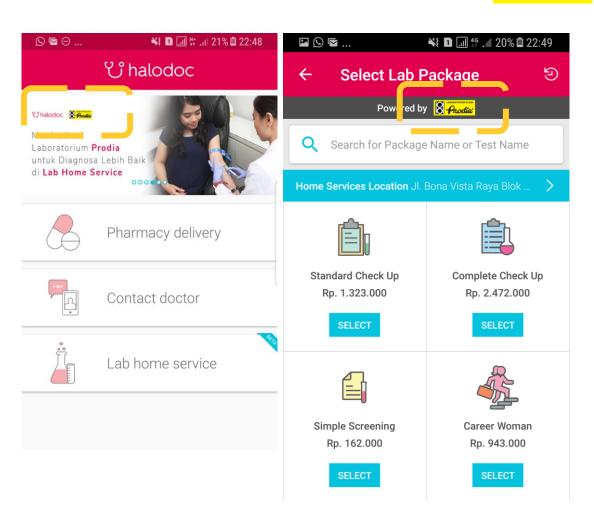


### **Technology to increase Customer Satisfaction**





- Established collaboration with Halodoc
- The partnership supports our attempt to increase our accessibility for customers and to expand our ever growing digital presence

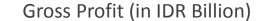


#### **Financial Updates**

### **FY 2017 Gross Profit & Net Income**



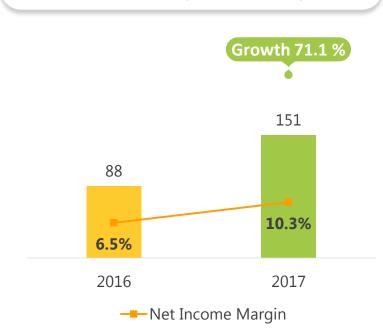






Improvement of gross profit by 7.6% YoY as volume catches up in routine testing

#### Net Income (in IDR Billion)





Net Income grew 71.1% supported by efficiencies in operation as well as in COGS



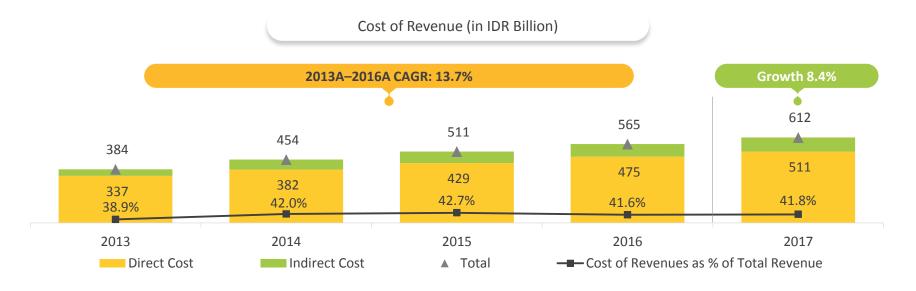


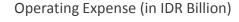
#### **Financial Updates**

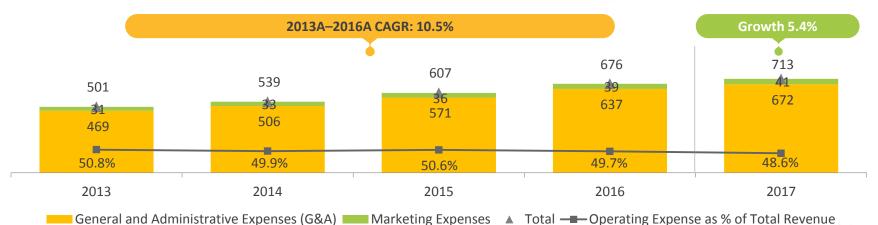
#### **FY 2017 Cost Structure**











# Thank You





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